



STEVENSON
MEMORIAL HOSPITAL

community UPDATE

An update of the activities and achievements at Stevenson

Meet the
new CEO



New digital x-ray
equipment



Did you
know?



MAY 2014

Redevelopment plan moving forward

Plans to redevelop the aging Emergency Department, Laboratories, Operating Rooms and Diagnostic Imaging departments are moving forward with support from the Central Local Health Integration Network (LHIN) Board.

Stevenson submitted a pre-capital submission Part A in respect to the redevelopment project to the LHIN last year and the plan was endorsed by the Board of Directors. It now moves forward with a pre-capital submission Part B (physical and costs elements) completed and sent to the Ministry of Health and Long Term Care.

The current facility, located on Fletcher Crescent, was built in 1964 with a 4,000 square-foot Emergency Department designed to accommodate 7,000 visits per year. In 2012, the number of emergency department visits reached 29,888. That

number is expected to top 30,000 visits this year.

“Our community has simply outgrown the facility, and it’s clear that we have broad public support for both this proposal and the fundraising effort that will be required to make it a reality,” says CEO Jody Levac. “A new Emergency Department continues to be this community’s number one priority,” he added, referring to an extensive period of community engagement conducted by the hospital prior to the pre-capital submission.

The Emergency Department is the “most relied upon and essential service” at Stevenson, accounting for over 50 per cent of total visits to the hospital. Other hospital emergency facilities are more than 45 minutes away, and there is no public transit within or between communities. The current population of the catchment area is now greater than 55,000 and is projected to reach 90,000 by 2031.

With planning well underway, an extensive community engagement strategy will be developed to ensure information is available and stakeholders are able to participate in the consultation process. As with all hospital redevelopment projects in Ontario, a portion of the total cost of the project must be raised by the community. The Stevenson Memorial Hospital Foundation is committed to raising the required funds.

LEARN MORE ABOUT THE REDEVELOPMENT

Visit stevensonhospital.ca or
call the redevelopment hotline
at 705-435-6281, ext. 1701

Redevelopment Project



Message from the CEO

I'm Jody Levac, CEO at Stevenson Memorial Hospital.

I have been on the job since January 6; and I would like to thank everyone – staff, physicians, volunteers and the community for the very warm welcome. I'm pleased to present you with the first edition of our Community Update, a newsletter that highlights our achievements and informs the community of the great work being done here every day.

Stevenson is a terrific small hospital and we strive every day to meet the needs of this diverse and growing community - not an easy task, and it is certainly one that cannot be accomplished without the support of the Stevenson Memorial Hospital Auxillary, Foundation and our generous donors.

Over the years, successful fundraising campaigns have helped equip our hospital with state-of-the-art technology



President & CEO
Jody Levac

that allows our highly-trained people to provide safe, quality care.

Most recently, we added an orthopaedic surgeon to our Hospital and Dr. Singer is busier than we could have anticipated in the OR and at her weekly fracture clinics. Our new urology program is just beginning – another key service that residents have asked for.

Renovations are happening right now for a new digital X-ray unit – the absolute best piece of imaging equipment available today!

We really are building the best for our community and I am very excited to be here as we plan to redevelop our emergency department, laboratory, diagnostic imaging and operating rooms.

Please support Stevenson Memorial Hospital through a donation to our Foundation. We need your help more than ever.

For more information about our hospital and the redevelopment project, visit our website at stevensonhospital.ca.

Cardiac Rehab patients on the move

Beginning May 1, Stevenson's Cardiac Rehabilitation Program will be held at the New Tecumseth Recreation Centre, allowing participants to walk on a state-of-the-art track instead of the hospital hallways.

"This is a tremendous improvement for our patients," said Lorraine Johnston, Nurse Practitioner and Manager, Out Patient Department. "We are very excited to participate in this tremendous partnership with the town." More than 100 patients complete the program annually, many are recovering from heart attacks and others who are at risk for cardiac issues.

The collaboration will provide an enhanced level of service and offer educational workshops designed to encourage healthy lifestyle choices for all ages. Workshops will be run by Stevenson staff and registration will be coordinated through the Parks, Recreation and Culture Guest Services teams in Tottenham and Alliston.

For more information, call 705-435-3377, ext. 5117.

Our People . . . Champions of Care

Stevenson ER leading the way for community hospitals in Ontario

Stevenson Memorial Hospital is once again being recognized as a top performer for Emergency Department wait time improvements with a cash injection from the provincial Pay for Results program.

"Our team has continued working very hard to make improvements that further reduced wait times and we are extremely proud to be 2nd in the province out of 74 high volume hospitals," says Shannon Landry, VP and Chief Nursing Officer. "We are celebrating our performance that personifies our commitment to safe quality care for our growing community."

The provincial Pay for Results program was introduced four years ago and

"...we are extremely proud to be 2nd in the province (shortest wait times) out of 74 high volume hospitals."

Shannon Landry
VP and Chief Nursing Officer



Teamwork is the key to success in Stevenson's Emergency Department

Stevenson has consistently improved ER wait times during that period. It's an outstanding achievement for the hospital which has one of the busiest Emergency Departments in Ontario. This is very important recognition, especially at a time when patient demands are being driven by

growth in the community.

"This is certainly an important collaborative effort throughout the hospital to deliver this kind of result and I believe the recognition showcases the hard work and dedication of our staff, physicians and volunteers," concluded CEO Jody Levac.

Power in Partnerships *Respiratory Therapist joins Stevenson's team*

Patients at Stevenson will now have access to Respiratory Therapist (RRT) support while in Emergency or the inpatient areas of the hospital.

Stevenson has partnered with Centric Health Incorporated to provide the service free of charge to adults with respiratory illnesses being treated at the hospital. The following services will also be available to any patient on home oxygen therapy:

- Arterial blood gases for qualification to Home Oxygen Program
- Palliative care
- Obstructive sleep apnea screening
- Ongoing education and communication with COPD Clinic

"We are very excited to offer this much needed service to patients at Stevenson," said Shannon Landry, Vice President and Chief Nursing Officer. "This is a great opportunity for us to work with a community partner to strengthen the quality of care

that we provide. Respiratory Therapist support complements our inter-professional team and will enhance the education that our patients receive."

Centric will provide an on-site RRT during the six-month contract period, to screen patients admitted to hospital with chronic obstructive pulmonary disease (COPD), Asthma, Congestive Heart Failure (CHF) or Pulmonary Fibrosis. Patients will be referred to the education component of the local Pulmonary Rehabilitation Program which holds classes once per week for six weeks. This "Living Well with COPD"



Vice-President & Chief Nursing Officer
Shannon Landry

program has proven to be successful at decreasing Emergency Department visits and hospital lengths of stay.

JUST THE FACTS

- COPD is a long-term lung disease often caused by smoking. It includes chronic bronchitis and emphysema. Many people with COPD have both bronchitis and emphysema.
- CHF is a common condition that develops after the heart becomes damaged or weakened by diseases including heart attacks and other medical conditions.

Building the Best

New digital x-ray equipment improves level of service

A new digital X-ray suite has opened at Stevenson, reducing wait times and improving care for patients.

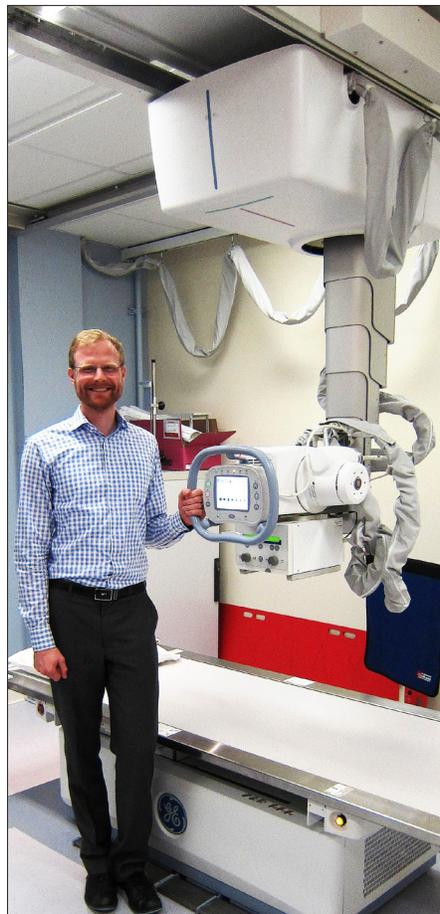
"The new equipment will provide significantly improved image quality and faster turn-around time for our patients," said Jeff Kerk, Manager of Paramedicine. "We have replaced 30-year old technology with the absolute best piece of digital imaging equipment available today. It is an excellent example of our commitment to build the best, which is one of the pillars in our strategic plan."

"We have replaced 30-year old technology with the absolute best piece of digital imaging equipment available today."

**Jeff Kerk
Manager of Paramedicine**

Switching to digital radiology means we will be able to image more patients in the same amount of time and provide faster service and better care to the emergency department, outpatients and inpatients.

The state-of-the-art X-ray and a portable digital radiography machine were purchased to replace aging units and improve patient care.



Jeff Kerk, Manager of Paramedicine, stands next to the new state-of-the-art digital xray equipment installed recently.

Mental Health Centre getting an upgrade

Patients visiting the Mary McGill Mental Health Centre this summer will notice a refreshing difference in the building.

Upgrades to the electrical service in the building will allow air conditioning units to be added to each floor. The building houses direct patient care areas and hospital administration offices.

"Psychiatric patients in the New Tecumseth region currently have very limited access to mental health care and this centre is a critical support for the people of this region," said Jody Levac, CEO at Stevenson Memorial Hospital.

"This most vulnerable patient population depends on this access to service and these upgrades will allow for the provision of a respectful, comfortable, safe environment and improved quality of care."

Levac thanked the Central Local Health Integration Network (LHIN) and hospital staff for working as a team to secure the funding and for a strong commitment to safe quality care.

This Centre experiences very high ambient temperatures during the summer months as it currently has no air conditioning and limited capacity for electrical fans. As a result, missed appointments place patients at risk for readmission to hospital.

Stevenson Memorial Hospital
Annual General Meeting

Join us at the 2014 Annual General Meeting to hear about the accomplishments of the past year and look ahead to the future of local health care.

Tuesday, June 17, 2014 at 7:00 pm
Cafeteria, lower level

**It Takes You...
Please Give!**

stevensonfoundation.ca
(705) 435-6281 x1263



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Why not visit Stevenson's birthing unit?

We offer:

- Family friendly, spacious birthing rooms
- 24-hour anaesthetic coverage with epidurals and C-sections
- 1 on 1 nursing care

Learn more or call for a tour at
(705)435-6281

WHERE
family
BEGINS

stevensonhospital.ca

Did you know?

- ✓ Stevenson Memorial Hospital is ranked 2nd in the province out of 74 high volume hospitals for ER wait times.
- ✓ Birthing Unit is recognized for 100 per cent patient satisfaction since 2012.
- ✓ New digital xray equipment installed this year is the best available.
- ✓ Orthopaedics and fracture clinic seeing over 250 patients each month.
- ✓ Urology Clinic now open.
- ✓ Sleep clinic visits topped 270 in 2013/14.

SAVE THE DATE

STEVENSON MEMORIAL HOSPITAL GALA

MAY 29, 2015

An exotic evening you will not want to miss!

Community Update is a newsletter offered by the Stevenson Memorial Hospital. Sign up on our website to receive the electronic version of our newsletter at stevensonhospital.ca. For questions or comments, please contact Robin MacLennan at (705) 435-6281 Ext. 4281

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